



**MARCH 13TH 2020**

## **DEAR FELLOW FRIENDS AND NEIGHBORS,**

During this time of uncertainty we feel a great sense of responsibility to you - our friends and neighbors - to reach out and address the health and safety issues at hand surrounding COVID-19/Coronavirus.

The Handpulled noodle continues to implement new and necessary precautions to ensure we are keeping you and our employees safe and healthy. In addition to proudly maintaining our NYC Health Department Grade A restaurant inspection, the highest standard given by the DOHMH, we have:

- Contactless delivery offered as an option for every order. Your delivery driver will call you to ask if you wish to meet outside your building or whether you would like for it to be brought to your apartment door. Please have your phone nearby.
- Introduced additional personal sanitation efforts throughout our restaurant, including protective gloves for all employees with regular changing requirements.
- Strengthened our disinfecting protocol, including sanitizing door handles, table tops and equipment throughout the day and between each guest changeover.
- Continued providing guidance for all employees regarding hand washing and covering coughs and sneezes;
- Fully re-trained our existing staff to uphold The Handpulled Noodles safety standards.
- Consistently updated our team on NYC Department of Health and CDC guidelines.

As the situation changes daily, we understand the changing needs and concerns of our patrons and encourage you to let us know of any and all additional steps we might take to create the most comfortable, safe and hospitable space for you and your loved ones.

Do not hesitate to reach out to us at [contat@thehandpullednoodle](mailto:contat@thehandpullednoodle) if you have any questions or concerns. Stay safe, we'll get through this together cause we New Yorkers!!

The Handpulled Noodle

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